HYATT ZIVA
Riviera Cancun
ALL INCLUSIVE RESORT

Nestled between the crystalline waters of the Caribbean Sea and the lagoon of Bahia Petempich, Hyatt Ziva Riviera Cancun invites guests of all ages to connect to one another and the incomparable beach destination amid Hyatt's renowned all-inclusive luxury. Ignite your senses with dramatic ambiance, vibrant cuisine, local culture, state-of-the-art amenities and heartfelt service in a sophisticated resort atmosphere where everything is included. Surrounded by lush jungle and sparkling waters, uncover a true vacation paradise that roams from the serene Zen Spa to the winding water park—with several surprises along the way.

AN ALL-INCLUSIVE EXPERIENCE *by* HYATT

WHAT TO KNOW

- All-inclusive for all ages
- 438 luxurious suites
- Exclusive Riviera Cancun region
- Mexico's newest water park
- 17 restaurants, bars and lounges
- Free Wi-Fi throughout the resort
- Over-water gazebo for weddings and events
- Full-service spa and fitness center
- No resort fees

LOCATION

20 minutes from Cancun International Airport, Hyatt Ziva Riviera Cancun sits between the Caribbean Sea and the lagoon of Bahia Petempich, in close proximity to archeological sites, golf and more.

THE WOW FACTOR

- 438 contemporary accommodations featuring stunning ocean views and modern amenities
- 10 dining options like *Habaneros*, serving the freshest tacos and tastiest margaritas right on the beach
- Seven bars and lounges including *Infusions*, a lively spot serving over-the-top drinks made with fresh ingredients
- Sprawling water park with tall slides and a kids pool providing fun for all ages
- Two-story *Zen Spa* inspired by pre-Hispanic Mayan culture with 13 indoor and eight outdoor treatment rooms
- Nine sparkling pools including an ocean-view pool
- *KidZ Club* with kiddie pool and special supervised activities for children
- Over-water elegant wedding gazebo and picture-perfect beach wedding venues
- More than 51,000 sq. ft. (4,738 sq. m.) of meeting and event space, ideal for all occasions and gatherings of any size

SPECIAL TOUCHES

- Private balconies with stunning views
- Plush king-size or double queen-size beds
- Evening turndown service in select rooms
- Rainfall showers and spa tubs in all suites
- 24-hour in-suite dining with chef's specialties
- Lavish toiletries, bathrobes and slippers in select rooms
- Minibars stocked daily with water, beer, soft drinks and snacks
- Complimentary Wi-Fi Internet access

DINING OPTIONS, BARS & LOUNGES

MIYAKO (D) (Casual-Formal Attire) *Thai, Chinese and Japanese cuisines come together as one in the mystical Miyako as our chefs prepare sushi, curry, ramen, stir-fry and more right before your eyes.*

RUE DE RIVOLI (D) (Casual-Formal Attire) *This beautiful restaurant has the perfect ambiance to explore the flavors of French cuisine, which come in modern form, mouthwatering dishes. (adults only)*

VIVACE (D) (Casual-Formal Attire) *Local and imported ingredients come to life at Vivace, with a menu highlighting fresh Italian and Mediterranean flavors in a sophisticated space.*

KI (D) (Casual-Formal Attire) *Here Mexican food gets a modern makeover while maintaining its most traditional flavors and spices.*

AFTHONIA (B) (L) (Dry Casual Attire) | (D) (Casual-Formal Attire) *Start your day at this delectable breakfast buffet. At night, enjoy Mediterranean cuisine perfectly prepared with the freshest ingredients in a relaxing ambiance.*

BALIK (B) (L) (Dry Casual Attire) | (D) (Casual-Formal Attire) *Wine and dine al fresco as we deliver the freshest seafood, prepared with Caribbean flair amid unsurpassed ocean and pool views.*

LA PARRILLA (B) (L) (Dry Casual Attire) | (D) (Casual-Formal Attire) *At this outdoor eatery, beautiful cuts of meat and vegetables are artfully prepared and heightened by cool ocean breezes and a gorgeous view.*

ROOTS (B) (L) (Dry Casual Attire) *The perfect place to recharge after a day of sun-soaked lounging, Roots offers a variety of healthy and delicious food and drinks. (additional cost)*

HABANEROS (L) (Dry Casual Attire) *Here mouthwatering tacos, fresh seafood ceviche, zesty aguachiles and tangy margaritas are served on a deck overlooking the sea and sand.*

THE CORNER (L) (Dry Casual Attire) *Score a quick and satisfying bite or the perfect cocktails to hit the spot in an incredibly serene and relaxed atmosphere.*

THE CLUB (Bar & Lounge) (Casual-Formal Attire) | (Club Level) *Enjoy our VIP lounge area all day long featuring an exclusive premium bar and exquisite canapes all day.*

CASA DEL CAFÉ *Casa del Café is your one stop shop for a quick pick-me-up whether that be a scoop of gelato, a scrumptious pastry or refreshing iced coffee.*

OFF COURT (Bar & Lounge) (Dry Casual Attire) *Catch your favorite game in this lively sports bar serving incredibly tasty eats and refreshing drinks.*

DELFIN (Bar & Lounge) (Swim Attire) *Swim up to Delfin from inside the main pool and order you refreshment of choice while enjoying the amazing shades of blue.*

INFUSIONS (Bar & Lounge) (Dry Casual Attire) *This hotspot is known for over-the-top drinks mixed and poured with fresh ingredients and unique presentations in a cool laidback setting.*

BREEZE (Bar & Lounge) (Dry Casual Attire) *After a day filled with adventure, relax with a cocktail in hand at this breezy outdoor lobby bar.*

THE RED (Bar & Lounge) (Dry Casual Attire) *A haven for foodies and wine connoisseurs alike, The Red offers a large variety of wines, craft beers, and charcuterie in a calming space. (additional cost)*

KEY

(Bar & Lounge) *Bar & Lounge* | (B) *Open for Breakfast* | (L) *Open for Lunch* | (D) *Open for Dinner* | (24) *Open 24 Hours* | (Swim Attire) *Swim Attire* | (Dry Casual Attire) *Dry Casual Attire* | (Casual-Formal Attire) *Casual-Formal Attire* | (Club Level) *Club Level*

THINGS TO DO

- *KidZ Club* filled with daily fun and activities coordinated by trained professionals
- State-of-the-art fitness center spanning over 3,745 sq. ft. (350 sq. m.)
- Non-motorized watersports and water activities in nine different pools
- Oceanfront water park featuring multiple slides for all ages
- Sunrise yoga, water aerobics, beach sports
- Nightly entertainment, live music, and cultural performances
- Wine tasting with expert sommeliers
- Access to the nearby El Camaleon Golf Club (additional cost)
- Exciting local activities like deep sea fishing, snorkeling, shopping excursions, and Mayan archeological sites (additional cost)

ZEN SPA

Highlights:

- Brand-new 16,168 sq.ft. (1,511 sq. m.) two-story spa with relaxation pool
- 13 indoor treatment rooms and eight outdoors
- Expansive spa menu featuring classic and exotic treatments from around the globe
- Relaxing and invigorating hydrotherapy experience

WEDDINGS & SPECIAL MOMENTS

Perfect venues for special occasions

- Big Day Preview — 2-night stay for two for only $500 USD
- Complimentary weddings for two
- Complimentary wedding for the couple plus up to 10 guests
- Specially designed packages or customized options for weddings of virtually any size
- Knowledgeable team of wedding professionals to attend to every detail
- Expertise to handle Christian, Jewish, Hindu, Islamic, Asian, non-denominational and LGBT ceremonies

MEETINGS & INCENTIVES

- More than 51,000 sq. ft. (4,738 sq. m.) of meeting and event space suitable for any type of function
- Unique outdoor and private spaces for personalized open-air events
- Exceptionally flexible meeting space featuring five breakout rooms and five garden areas
- 5,286 sq. ft. (494 sq. m.) Granada Ballroom that can be divided into four salons
- State-of-the-art technology, including simultaneous translation *(fees may apply)*

SUITE CATEGORIES

37 SUITES **WATER PARK VIEW JUNIOR SUITE KING OR DOUBLE** *668 sq. ft. (64 sq. m.)* These luxurious junior suites boast a fully furnished balcony and lovely views of the water park. Double rooms include two-queen sized beds and a sofa; king rooms include a pull-out sofa.

125 SUITES **TROPICAL VIEW JUNIOR SUITE KING OR DOUBLE** *668 sq. ft. (64 sq. m.)* Modern and spacious, these junior suites feature splendid garden views from the comfortably furnished private balcony. Double rooms include two-queen sized beds and a sofa; king rooms include a pull-out sofa.

108 SUITES **POOL VIEW JUNIOR SUITE KING OR DOUBLE** *668 sq. ft. (64 sq. m.)* These elegant and spacious junior suites feature a furnished private balcony overlooking sparkling pool views. Double rooms include two-queen sized beds and a sofa; king rooms include a pull-out sofa.

20 SUITES **OCEAN VIEW JUNIOR SUITE KING OR DOUBLE** *668 sq. ft. (64 sq. m.)* Magnificent ocean views are the highlight of these luxe junior suites with private balconies overlooking the sea. Double rooms include two-queen sized beds and a sofa; king rooms include a pull-out sofa.

63 SUITES **JUNIOR SUITE POOL WALKOUT KING OR DOUBLE** *668 sq. ft. (64 sq. m.)* These elegant and spacious junior suites feature a furnished private balcony overlooking sparkling pool views. Double rooms include two-queen sized beds and a sofa; king rooms include a pull-out sofa.

40 SUITES **OCEANFRONT JUNIOR SUITE KING OR DOUBLE** *668 sq. ft. (64 sq. m.)* Enjoy the seascapes from these spectacular junior suites with private balconies overlooking the sea. Double rooms include two-queen sized beds and a sofa; king rooms include a pull-out sofa.

15 SUITES **OCEANFRONT JUNIOR SUITE POOL WALKOUT KING OR DOUBLE** *668 sq. ft. (64 sq. m.)* These deluxe junior suites feature premium ocean views and furnished balconies granting access to a shimmering swimming pool. Double rooms include two-queen sized beds and a sofa; king rooms include a pull-out sofa.

5 SUITES **OCEAN VIEW ROOF TOP MASTER SUITE** *1,097 sq. ft. (102 sq. m.)* Exceptionally spacious, these lavish master suites—featuring a king bed and pull-out sofa—offer the ultimate indulgences and supreme ocean views.

24 SUITES **OCEANFRONT MASTER SUITE** *1,377 sq. ft. (128 sq. m.)* These large master suites overlooking the sea offer endless space to relax and recharge from the private king bedroom and sofa bed to the furnished balcony.

1 SUITES **PRESIDENTIAL SUITE** *2,098 sq. ft. (195 sq. m.)* Spanning over 2,000 square feet, the decadent Presidential Suite is sure to please with magnificent oceanfront luxury and unique special touches at every turn.

CLUB LEVEL

An upgraded experience offering additional luxuries such as:

- Private check-in and check-out in an exclusive area
- Personalized concierge services
- Premium-brand liquors
- Complimentary domestic & international calls
- Food menu available
- Late check-out based on availability
- Exclusive Club Level Lounge featuring imported premium drinks, appetizers and continental breakfast, table games & Wi-Fi

HYATT ZIVA RIVIERA CANCUN

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For guests' safety and proper social distancing, some outlets may be temporarily closed or operating at modified capacities and/or limited hours. Additional charges may apply for spa products and services. Certain restrictions apply to Big Day Preview and free weddings. See website for full details. Hyatt Zilara ™ and Hyatt Ziva ™ trademarks and related marks are trademarks of Hyatt Corporation. ©2021 Hyatt Corporation. ©2021 Playa Hotels & Resorts is the owner and operator of Hyatt Zilara ™ and Hyatt Ziva ™ resorts in Dominican Republic, Jamaica and Mexico. All rights reserved.

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